## **Investor Complaint Escalation Matrix**

| Details of                                   | Contact<br>Person            | Address                                                                                                                      | Contact No.    | Email ID              | Working<br>Hours           |
|----------------------------------------------|------------------------------|------------------------------------------------------------------------------------------------------------------------------|----------------|-----------------------|----------------------------|
| Client<br>Servicing/Customer<br>Care         | Mr.<br>Hitesh<br>Sharma      | Plot No. A-85 Shree<br>Ram Nagar B Near<br>Niteshwar<br>Mahadev mandir,<br>Khirni Phatak Road<br>Jhotwara Jaipur -<br>302012 | +91 7791902415 | Exatradetechno@gmail. | 09:00 AM<br>TO 05:00<br>PM |
| Head of Client<br>Servicing/Customer<br>care | Mr.<br>Hitesh<br>Sharma      | Plot No. A-85 Shree<br>Ram Nagar B Near<br>Niteshwar<br>Mahadev mandir,<br>Khirni Phatak Road<br>Jhotwara Jaipur -<br>302012 | +91 7791902415 | Exatradetechno@gmail. | 09:00 AM<br>TO 05:00<br>PM |
| Compliance Officer                           | Mr.<br>Hitesh<br>Sharma      | Plot No. A-85 Shree<br>Ram Nagar B Near<br>Niteshwar<br>Mahadev mandir,<br>Khirni Phatak Road<br>Jhotwara Jaipur -<br>302012 | +91 7791902415 | Exatradetechno@gmail. | 09:00 AM<br>TO 05:00<br>PM |
| CEO                                          | Mr. Hari<br>Shankar<br>Gupta | Plot No. A-85 Shree<br>Ram Nagar B Near<br>Niteshwar<br>Mahadev mandir,<br>Khirni Phatak Road<br>Jhotwara Jaipur -<br>302012 | +91 9610398599 | Exatradetechno@gmail. | 09:00 AM<br>TO 05:00<br>PM |